

Important Information About Your Tour

General Terms and Conditions

The following is intended to provide you with a description of what to expect when you reserve a tour with Odysseys Unlimited. Upon booking, you will be asked to acknowledge your acceptance of the full Terms and Conditions on My Odyssey, our secure on-line portal.

Tour Prices

Tour prices quoted are guaranteed through December 31, 2027, and include accommodations based on double occupancy; airfare from your departure city; airline taxes, surcharges, and fees which are subject to change until final payment has been made; internal air, rail, and motorcoach transportation; meals, sightseeing, and transfers as described; hotel taxes; entrance fees for included sightseeing; the services of an Odysseys Unlimited Tour Director; services of a UCLA Lecturer or Host with a minimum of 15 travelers; luggage handling for one bag per person; and all gratuities as described below. Please note that the cost of air upgrades is subject to change.

Gratuities

Tour prices include all gratuities for local guides, dining room servers, airport and hotel porters, and all drivers on base tours and on optional pre- and post-tour extensions when accompanied by an Odysseys Unlimited representative. Please note that gratuities for the Odysseys Unlimited Tour Director, shipboard personnel (if a cruise is included in your tour), and housekeeping staff are not included. These tips are optional and should be extended on a voluntary basis. Gratuities are not included on "On Your Own" optional extensions.

Not Included in Your Tour Price

Airfare from your hometown to your departure city; costs of passports and entry requirements; personal expenses such as beverages, laundry, room service, and meals not specified; immunizations and inoculations; medical equipment and related supplies such as distilled water, and personal care or dietary items; communications charges; airport transfers when purchasing a land-only package or when selecting alternate tour arrival and/or departure dates; and a Travel Protection Plan. Additional baggage fees levied directly by the airline(s) may apply and are subject to change at any time. You should confirm directly with your airline(s) prior to departure.

Registration and Payment

A deposit of \$650 per person confirms your reservation. Full payment is due at least 125 days prior to departure and may be made by personal check or credit card. Odysseys Unlimited, Inc. reserves the right to cancel any reservations that are not paid in full and/or where the Terms and Conditions have not been acknowledged by the final payment date. In these cases, standard penalties will apply. If you make your reservation after the final payment date, payment in full will be required upon reservation.

Cancellations and Refunds

If you must cancel your tour, the effective date of cancellation will be upon our receipt of your notification. Refunds for cancellations are subject to the following per person charges (exceptions not allowed):

For all tours:

<u>Prior to departure</u>	<u>Charge</u>
125 days or more:	\$200
124-95 days:	25% of tour price
94-65 days:	50% of tour price
64-30 days:	75% of tour price
29-0 days:	No refund

Please note that we will not refund the cost of any unused portion of your tour package, including for no shows, late arrivals, cancellations after departure, issues with passports or visas, or early departure from a tour. If because of low participation Odysseys Unlimited, Inc. cancels your tour, you will receive a complete refund of all payments you have made to us.

Pre-Departure

Upon reservation, you will be able to access all information regarding your tour in My Odyssey, our secure on-line portal. This material includes your invoice, a detailed day-by-day itinerary, visa requirements (if applicable), and more. Your final

tour documents, including airline itineraries (with e-ticket numbers), will be available in the portal two to three weeks before departure.

Single Travelers

We welcome single travelers, and offer a limited number of single accommodations on each tour. Because hotel and cruise rates are priced by the room or cabin, the per person cost for accommodations occupied by one person is higher than that shared by two people. Please note that single rooms in many foreign hotels may be smaller than those to which you are accustomed.

Changes to Your Reservation

A fee of \$50 per person will apply to all air-inclusive guests who have chosen an alternate arrival or departure date. Once inside the final payment date for your tour, additional hotel night(s) and/or transfer(s) that you may have added to your reservation are non-refundable.

From final payment date to 30 days before departure, an administrative fee of \$100 per person will apply to any changes you make to your reservation, in addition to any fees or penalties imposed by airlines, hotels, or other third parties. Changes are subject to availability and cannot be guaranteed. If your reservation changes from double occupancy to single occupancy for any reason or at any time, you will be charged the single supplement.

No changes to your name(s) or departure date are allowed after final payment date. Traveler substitutions are considered reservation cancellation and are subject to cancellations charges. No changes to your reservation can be made within 30 days of departure.

Required Information

Upon reservation, we will need to obtain from you the following, in accordance with the Transportation Security Administration's (TSA) Secure Flight program (for details, please visit www.tsa.gov), as well as for our travel partners: **for international tours – your full name as it appears on your passport, date of birth, and gender.** In addition, airlines may require that we provide them with your contact information prior to departure. In the event an airline ticket is issued with incorrect information you have provided, or if you use a different passport than originally cited, you will be responsible for charges associated with the ticket's reissue.

Travel Documents

A passport valid for at least six months after the completion of your tour is required for U.S. citizens on all of our international tours. If your tour requires a visa(s), we strongly recommend that you have at least six blank visa pages available; otherwise, we recommend that your passport have at least three

blank visa pages. We will send you specific visa and entry requirements after you make a reservation. **You are solely responsible for obtaining all required passports, visas, documents, and immunizations, and costs thereof for entry into each destination.** Issuance of travel documentation is at the discretion of individual countries. Failure to secure or denial of proper travel documents may prevent travel or entry, with no refunds provided. If you need to obtain a visa, we recommend our preferred provider G3 Global Services. If you are traveling with a minor, please contact us for special entry requirements. If you are not a U.S. citizen, please contact your embassy or consulate to ensure you obtain the proper documentation.

Minors

When traveling with a minor, the parent(s) or guardian(s) are fully responsible for the minor's supervision and safety. Travelers should carry a letter of authorization from both parents permitting emergency medical treatment. Each minor must share accommodations with an adult, and some countries require special documentation for minors traveling without both parents. Odysseys Unlimited is not responsible for disruptions due to incomplete or incorrect paperwork.

Merchants

Some tours may include the opportunity to visit local shops and merchants. Odysseys Unlimited is not responsible for any individual purchases made while on tour.

Health and Medical Issues

We welcome all travelers, but you should be in relatively good health to participate in activities as outlined in the Physical Activity Levels for each tour. **You must be able to get on and off motorcoaches and boats on your own.** We regret that we cannot provide individual assistance if you require the use of a wheelchair or have other personal needs; in such cases you must be accompanied by a companion who will assist you. Please note that many of our itineraries cannot accommodate wheelchairs or motorized scooters.

We ask that all guests review our guidelines for health on tour, which can be found on our website: www.odysseys-unlimited.com/travel-health.

We reserve the right to remove anyone whose physical condition or behavior, in our opinion, compromises the operation of the tour or detracts from the enjoyment or safety of the other tour members. In that event, the UCLA Alumni Association and Odysseys Unlimited, Inc. assume no financial responsibility for any additional costs nor the unused portion of the tour. While we do our best to accommodate food allergy concerns, we cannot guarantee zero cross-contamination. Additionally, depending on the location, dietary

requests may not be easily accommodated: therefore, we cannot guarantee that all dietary requests can be met. Also, please note that where requests can be accommodated, choices may be limited.

You acknowledge, understand, and accept that during a tour, you or other guests may be exposed to communicable or foodborne illnesses. You further recognize that the risk of such exposure is inherent in activities involving interaction or shared facilities, and is beyond the control of the Company or its suppliers and cannot be completely eliminated.

Odysseys Unlimited has a No Smoking policy (including e-cigarettes and vaping) on all tour buses and motorcoaches.

Air Transportation

Your tour package includes round-trip economy airfare from designated departure cities. Airfares from other U.S. cities are available upon request. Airline upgrades at additional cost may be available on request; these apply to the round-trip trans-Atlantic or trans-Pacific flights only and do not apply to domestic or internal flights. Scheduling may differ for upgraded travel and may require additional connections.

Flight schedules are subject to change at any time. If arranging your own flights, we recommend waiting until final payment is due and avoiding non-refundable or high-penalty fares. Odysseys Unlimited Inc. and the UCLA Alumni Association are not liable for any loss due to tour cancellations, changes in gateways, travel dates, or airline schedule changes.

If a flight schedule requires an overnight, that cost is your responsibility. **Airline seat assignments are usually done at check-in. Odysseys Unlimited is unable to guarantee any seat assignments.**

We reserve the right to select air carriers and routing. When planning our tours, we contract with those airlines that we feel provide the level of service, routings, and value necessary for your entire trip. While another airline may offer more direct service, it may be at a price unavailable at the lower group rates that enable us to offer you the best possible travel value.

By using our air services, you acknowledge that Odysseys Unlimited acts solely as your agent in arranging air transportation with independent carriers. We are not responsible for accidents, delays, cancellations, missed connections, schedule or name changes, or any related losses. If you miss a flight, you must work directly

with the airline to continue your travel; no refunds or reimbursements will be provided for missed trip portions.

Airline loyalty program mileage credits are issued at the discretion of the airline(s) and may not be available for the flights on your tour. If you prefer to make your own airline reservations, ask about the “land only” pricing.

Responsibility

The liability of the UCLA Alumni Association, as sponsor, and Odysseys Unlimited, Inc., as tour operator, is strictly limited. Odysseys Unlimited, Inc. purchases transportation, hotel accommodations, restaurant and other services from independent suppliers not under its control. It serves only as an agent for these suppliers in securing tour arrangements, and therefore will not accept responsibility for wrongful, negligent, or arbitrary acts or omissions of these independent contractors, their employees, agents, servants or representatives. The UCLA Alumni Association and Odysseys Unlimited, Inc. are not liable for injury, damage, loss, accident, or delay that may be caused by events not within its control, including without limitation, acts of terrorism, war, strikes, the defect of any vehicle, or the negligence or default of any third party. All coupons, receipts, and tickets issued are subject to the terms and conditions specified by the air carriers, cruise line, and other independent suppliers. Odysseys Unlimited, Inc. will make every effort to operate our tours as planned, but we reserve the right to make itinerary changes as necessary. If unforeseen circumstances require us to change a hotel, we will select alternative accommodations of the same or better quality. Cruise itineraries may change due to factors such as government regulations, water levels, or weather conditions.

Binding Arbitration

Any controversy or claim arising out of or relating in any way to these Terms and Conditions, to the Responsibility Clause, to the brochure, or any other information relating in any way to the trip, or to the trip itself, shall be resolved solely and exclusively by binding arbitration in Massachusetts, in accordance with the then existing commercial rules of the American Arbitration Association. In any such arbitration substantive Massachusetts law will apply. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

UCLA alum **RESERVATION FORM**

To reserve your place on tour, please complete this Reservation Form and email it to travel@alumni.ucla.edu, or fax to 310-209-4271.

Once this request is received by UCLA Alumni Travel, a Travel Counselor from Odysseys Unlimited will contact you within two business days to review the tour information and provide you with a secure link to enter your credit card information. Your reservation is not confirmed until your deposit is paid and processed. Payment may be made by American Express, Discover, MasterCard, or VISA, or by personal check. Final payment is due 125 days prior to departure. If paying by check, please make check payable to **Odysseys Unlimited, Inc.** and include with the form.

Send to: **Odysseys Unlimited, Inc.**
One Newton Place
275 Washington Street, Suite 300
Newton, MA 02458

If you have any questions, please call UCLA Alumni Travel at 310-206-0613 or e-mail travel@alumni.ucla.edu.

<p>Tour Name _____</p> <p>Departure Date _____</p> <p>Pre- or Post-Tour Extension (as described on tour page): Please sign me/us up <input type="checkbox"/></p>
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I/we would like to request _____ place(s). (Deposit amount is \$650 per person.)

Full Passport Name _____ Date of Birth _____ Gender _____

Full Passport Name _____ Date of Birth _____ Gender _____

Address _____

City _____ State _____ ZIP _____

Home Ph. (_____) _____ Cell Ph. (_____) _____

E-mail _____ Badge Name(s) _____

Please book my/our air from _____ I/We request an air upgrade to _____

I will share a room with _____ I request a single room (limited availability)

I/We request an upgrade to a Highland Villa (for Machu Picchu to the Galapagos only)

UCLA Alumni Travel is an advantage reserved for UCLA Alumni Association sustaining donors*.

Please select an option below:

- I am currently a sustaining donor.
- I have made a \$100 donation at travel.alumni.ucla.edu/donate.

*Sustaining donors include Gold and Life Members as well as anyone that has made a qualifying donation of \$100 or more to the UCLA Alumni Association Support Fund in the past year.